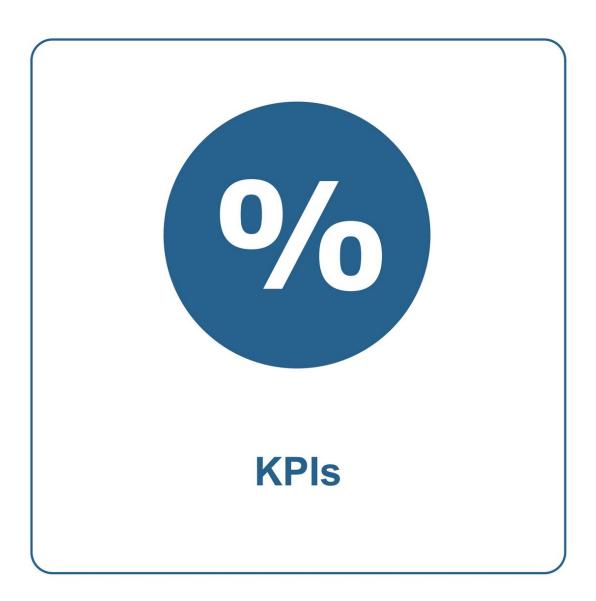


KPIs

This guide will illustrate how to view a tickets KPI's (Key Performance Indicators) and also per each individual line item.

Written By: Hannah



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Step 1 — KPIs

mnique Shop Mgmt C	trrnique East +		Quick Dote New Ticket	Report Report	Customer S. Smith Custo	mers > Customer lewisvil	Helio oaner@cmnique • le motors > <u>Repair Order 0.3</u>				
APPOINTMENTS	TICKET DETAILS COMMENTS () AT	TACHMENTS 🙆 ERRORS 🧿 V	MARNINGS 🌕		🖶 Print 💊	Service Tag 🚔 Email	SMS 👿 Schedul				
CUSTOMERS	Repair Order 0-3891 Created: 0025/2019 Created: 0025/2019										
TIMECLOCK	CUSTOMER 2	VEHICLE 2		TICKET INFO		FEES/COUPON					
PARTSLABOR	Sally Smith 1234 test lane	2003 Honda Accord LX		Appointment	-	Parts	\$100.00				
STANSSON,	Englewood CO 80112	1HGCM663X3A037160		Mileage: Market Source:	15263 / 15263 Coupon - -	Labor	\$0.00				
REPORTS	Phone Number(s)	Vehicle History QuickChart		Sub Market Source: Customer PO: Tax Exempt Number:		Subtotal	\$100.00				
MINISTRATION	(123) 456-7890 test@yahoo.com	Guickunan				Coupons	\$0.00				
CONFIGURATION				Service Adv: Default Tech:	Greg Kindl Dan Jackson	Misc. Charges 🛩	\$10.34				
				Estimated Comp: Location: Pricing Level: Ticket Type:	-	TOTAL Ticket Deposit	\$110.34				
					Default Pricing Level Customer Pay	Remaining	\$110.34				
	PARTS & LABOR						SUBTOTAL: \$100.00				
	Part #	Qty: 1	+ Q	QuickParts - Q	uickParts Ordering						
		RS TECHS		WARRANTY	COMMENTS	EXTRA	DECLINED				
2019 Circle Industries and Inclusions	Duk Edt						Hide All Non-Outside Purchases				
and Technologies 'Use Privacy Statement	Number Description			Qty	Parts Labor	Other	Subtotal Actions				

- Within a ticket, click on the blue percentage sign to see the KPIs for the entire ticket.
- Click on the Vendors tab.

Step 2 — KPIs

	Omnique East -					Quick Quote	I New Ticket	Daily Report				Helo owner@omnique
	Englewood C				563X3A037	160 💼		Mileage: Market Source:		15263 / 15263 Coupon	Labor	\$0.00
DASHBOARD	Phone Numb			098wgy/ Vehicle F	distory.			Sub Market Source:			Subtotal	\$100.00
APPOINTMENTS	(123) 456-781	0		QuickCh	art			Customer PD: Tax Exempt Number:			Coupons	\$0.00
CUSTOMERS	test@yahoo.c	om						Service Adv:		Greg Kindl	Misc Charges 🛩	\$10.34
TICKETS								Default Tech: Estimated Comp:		Dan Jackson	TOTAL.	\$110.34
DOKETS								Location:		-	Ticket Deposit	\$0.00
TIMECLOCK								Pricing Level: Ticket Type:	Def	Customer Pay	Remaining	\$110.34
PARTSLABOR												
REPORTS	PARTS & LAB	IOR										SUBTOTAL: \$100.00
ADMINISTRATION	Part #			Qty: 1			+ Q	QuickParts •	QuickParts	Ordering		
CONFIGURATION		O	VENDORS		TECHS	DISCO	UNTSCOUPONS	WARRANTY		O	EXTRA	DECLINED
5 LIVE HELP	Duk Edt		VENDORS	_	TECHS	0.900	UNIT STOOPONS	TRADUCT	0	MARCH 15	EATINA	Hide All Non-Outside Purchases
	Number	Description						Gty	Parts	Labor	Other	Subtotal Actions
		Cooling Sys	tem									
	wp	Water Pump				Inv OP		1	\$100.00	\$0.00	>	\$100.00 🕥 -
	Part Numi	berc	Cost			Vendor:		PO Number:		Core:	Invoice Number Parts M	argin % = \$100.00 Rect d: argin % = 100.00% largin % = \$0.00 b.00 targin % = 0.00%
	wp		\$0.000			Autozone		0-3891		0.00	Parts M Labor M	argin % = 100.00% targin \$ = \$0.00 0.00
- 22	3 - 3		Enter Cost								Enter Invoice # Labor M	targin % = 0.00%
2019 Circle Industries and Technologies	Payment Typ	NC .	Check #:			Invoice Date:		Post to AP				
								Post to AP				

 Click on the line's blue percentage icon to view the KPIs per line item.
Each line item will have its own icon.

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