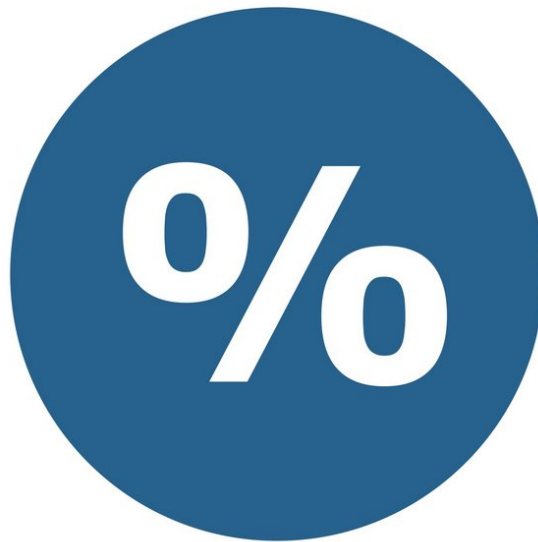




# KPIs

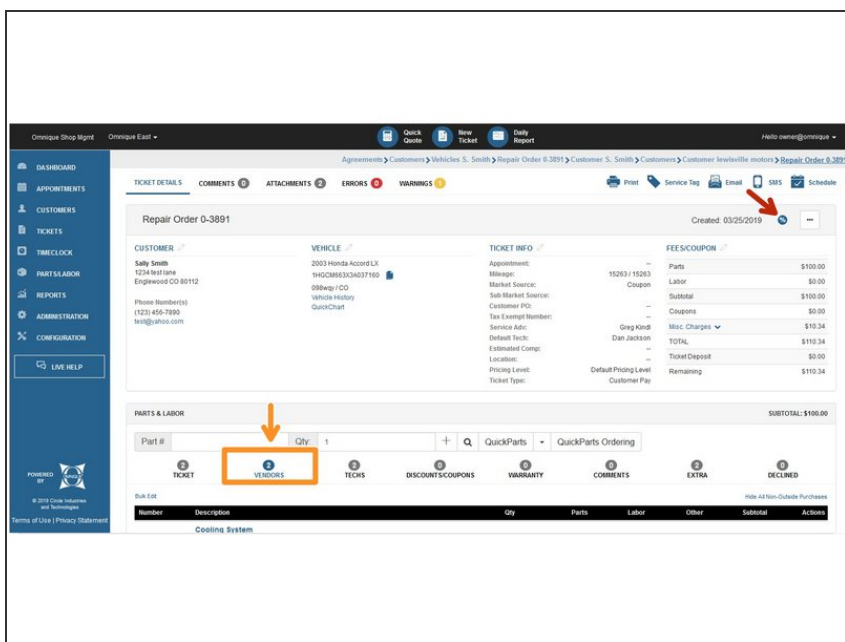
This guide will illustrate how to view a tickets KPI's (Key Performance Indicators) and also per each individual line item.

Written By: Hannah



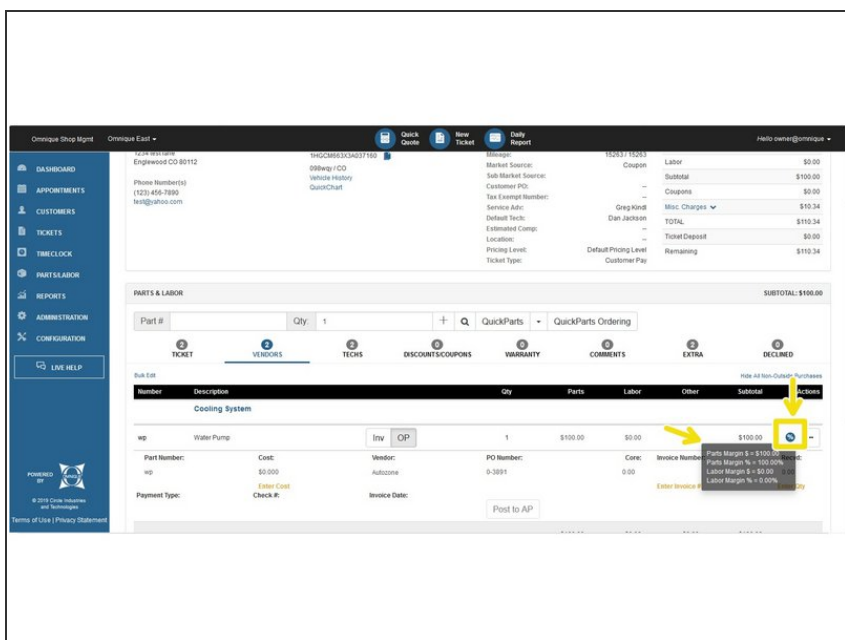
## KPIs

## Step 1 — KPIs



- Within a ticket, click on the **blue percentage sign** to see the KPIs for the entire ticket.
- Click on the **Vendors** tab.

## Step 2 — KPIs



- Click on the line's blue percentage icon to view the KPIs per line item. Each line item will have its own icon.