



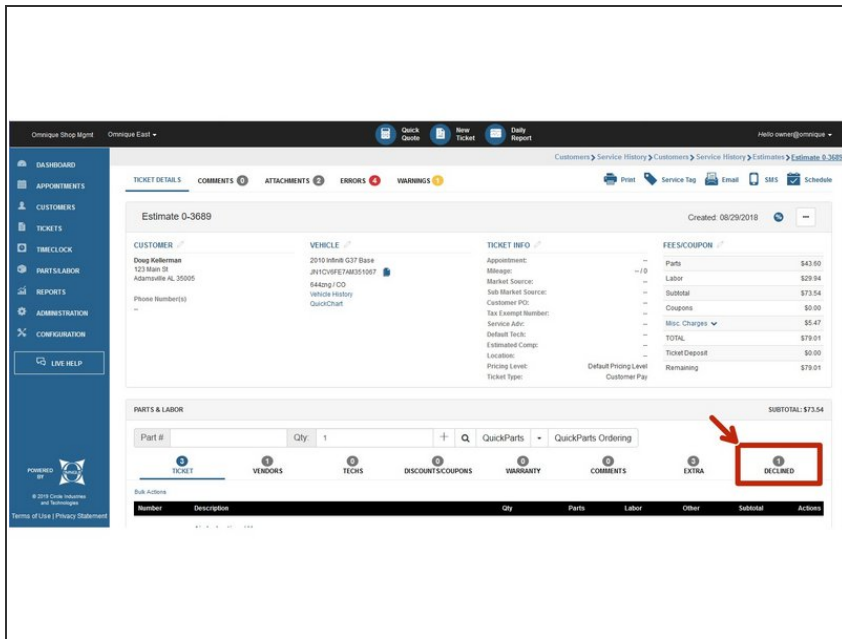
Adding Declined Items Back onto Tickets

This guide illustrates how to add previously declined services back onto a ticket.

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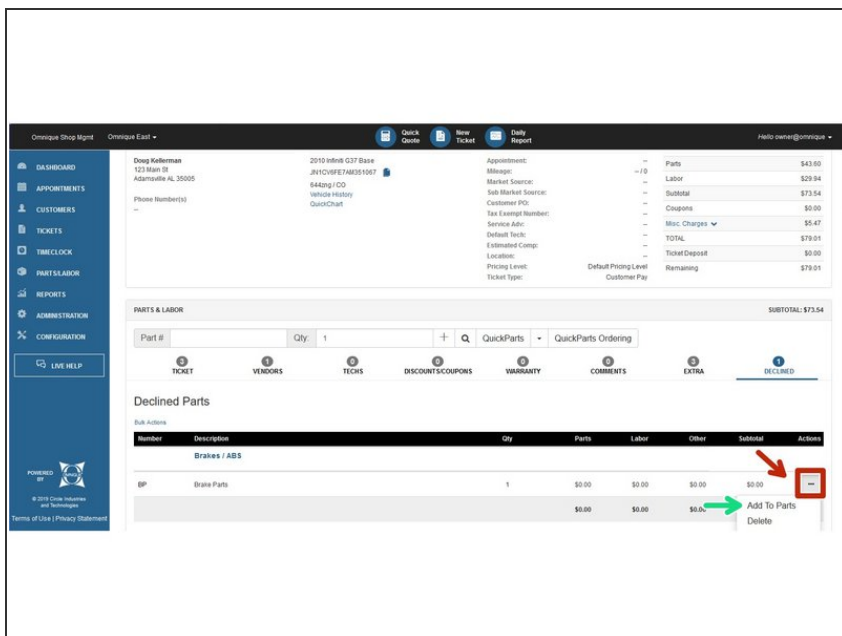
DECLINED

Step 1 — Adding Declined Items Back onto Tickets



- Within an Estimate or Repair Order, click on the **Declined** tab to view services declined from the ticket.

Step 2 — Adding Declined Items Back onto Tickets



- Click the appropriate item's **Actions Menu**. (Each declined item will have it's own Actions Menu).
- Click **Add to Parts** to add the declined part/service back onto the ticket.