



Override Customer Pricing Level

This guide illustrates how to override a customer pricing level within an estimate or repair order.

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Overriding Pricing Level

Step 1 — Override Customer Pricing Level

- Click on the **Ticket Info** tab within an Estimate or Repair Order.

Step 2 — Override Customer Pricing Level

- Select the appropriate **pricing level** from the drop down list.
-  Selecting a pricing level here will override the pricing level assigned to the customer.
- Click **Save** to finish.